

Who should attend?

This workshop is intended for a wide audience, including managers, researchers, planning and evaluation staff and practitioners in

- local government
- health bodies
- the voluntary sector
- universities and colleges

As usual with SSRG events, the session is intended to encourage discussion and networking.

How to get to the venue

The Council House is a few minutes walk from Birmingham New Street Station. A map and further details will be forwarded on receipt of completed booking form.

Further information will be posted to the SSRG website:

www.ssrorg.org.uk

or contact: dhender421@aol.com

Why not join SSRG?

If you join SSRG now you can enjoy this event at the SSRG member's rate. Corporate membership (paid by employing agency) is only £54 for the first member, and £39 for second and subsequent members. Personal membership (paid by individuals) is only £49, and for unwaged/students membership subscription rate is only £30. Members receive a newsletter which appears up to six times a year, the SSRG Journal (Research, Policy and Planning) which appears three times a year. Members also receive generous discounts at events organised by SSRG. For further information please contact:

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Social Services Research Group

... The network for research, information, planning & evaluation in social care & health services

www.ssrorg.org.uk

Developments in Performance Assessment

Friday 28 November 2003

***Banqueting Suite, The Council House
Victoria Square, Birmingham***

This event will see the launch of the revised SSRG PAF guidance, a constructive critique of all the PAF PIs and other indicators. The guidance will be discussed alongside the Department of Health publication that features the PAF results and tables for all councils in England for 2002-03. In doing so, the event will consider:

- the strengths and weaknesses of the PI suite;
- how the Department of Health is consulting with councils to review the PAF dataset and progress to date;
- how performance indicators are being used to assess the performance of CSSRs.

PAF = Performance Assessment Framework

CSSR = Council with Social Services Responsibility

Developments in Performance Assessment Booking Form

Name:
Job Title:
Organisation/Agency:
Address:
.....
Tel: Fax:
email:
Address for invoice (if different):
.....

Fees: SSRG members £75 • Others £125

Details of how to join SSRG are on back page.

**PLEASE MAKE CHEQUES PAYABLE TO
'Social Services Research Group'**

Please state if you have any access, diet or communication requirements

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**PLEASE RETURN COMPLETED BOOKING FORM BY
21 NOVEMBER 2003 TO:**

**Jackie Watson, Wolvercott, The Street
Swannington, Norfolk, NR9 5NW
Tel/Fax/ansaphone: 01603 261 951
e-mail j.watson@uea.ac.uk**

Developments in Performance Assessment

***Banqueting Suite, The Council House, Victoria Square,
Birmingham, Friday 28 November 2003***

Programme

- 09.15: Registration and Coffee
- 10.00: Welcome and Purpose of the Day
David Allan Chair SSRG
- Introduction
Paul Snell, Director Nottingham City SSD, and Chair, ADSS Standards and Performance Committee
- 10.30: The revised SSRG Guidance/Critique on PAF and other PIs
Nick Miller Norfolk SSD, Adam King, Hertfordshire SSD and John Pearce Halton Borough Council
- 11.15: Refreshments
- 11.45: The Department of Health 2002-03 PAF Publication
Peter Steele and Nalyni Shanmugathasan, Department of Health
- 12.30: Discussion
- 12.45: Lunch
- 1.45: The use of PIs and other material in assessing the Performance of CSSRs
Mike Beazley, Department of Health
- 2.30: Progress and update from DoH PI Development Groups
(a) Older People, facilitated by *Nick Miller*
(b) Children, facilitated by *Adam King and John Pearce*
- 3.30: Refreshments
- 4.00: Discussion and Questions
Panel, comprising speakers from Department of Health SSI and SSRG
- 4.30: Depart

SSRG and the organisers reserve the right to make any necessary amendments to the programmes. In the unfortunate event of a cancellation, we will endeavour to offer alternative speakers.