



Annual Workshop 2016: Details of presentations

What might good Adult Social Care look like in times of austerity?

John Bolton *Institute of Public Care, Oxford Brookes University*

The presentation will consider the current state of adult social care and then explore the options that councils may have to sustain services whilst reductions continue to be made to their budgets. The session will conclude with the need for a new performance framework that will be required as we redefine what is important in a future model of care.

Big data: it's role, implications for data sharing and the human angle

Stephen Curtis *Centre of Excellence for Information Sharing*

In this presentation Stephen Curtis will explore the role of big data in the transformation of health and social care. Whilst Stephen recognises that big data is an important part of the solution when looking at how to approach people's clinical and care needs, he also stresses how it should be coupled with knowledge and information from patients and frontline practitioners; those who know their patients' needs and worries.

Stephen will use real-life examples and stories to show how taking a data-focused approach removes the human angle and the flexibility needed to meet real people's needs.

Integrated information: experience of its uses and challenges

Michele Chew *Derbyshire CC* and Matt Williams *Leicestershire County Council*

Leicestershire and Derbyshire will present how they have worked with the Analytics Company Pi using their Pi Care and Health system to bring together local authority adult social care data with a variety of Health statistics from ambulance services to outpatient appointments. The session will explain the process, demonstrate actual examples of joined-up working, and allow time for further discussion, questions and answers.

An agenda for a conversation: how can NICE guidelines help improve person-centred integrated working? Carolyn Denne *Nice Collaborating Centre for Social Care, SCIE*

The session will include a practice perspective on development of NICE guidance and its use to support improvement in the quality of care and support. It will draw upon practical examples of work with multi-disciplinary groups using NICE guidance to identify areas for improvement at regional and local level. Examples will primarily focus on the first three guidelines developed for NICE by the NCCSC – homecare, older people with social care needs and multiple long term conditions and transition between general hospital settings and community or care home settings. The underlying question will be – given the current context for social care and the range of expectations on practitioners, how can NICE guidelines help to improve person-centred integrated working?

Research Governance – updating the policy framework and social care research

Amanda Hunn *Health Research Authority*

The session will provide a short introduction to the Health Research Authority and overview of the new Policy Framework for Health & Social Care Research in the UK which replaces the old Research Governance Framework. The session will cover the scope of the document, how it is different to the previous version and highlight the sections of greatest relevance to the social care research community. Session participants will be asked for their views on how the Framework could be improved from their perspective.

Sharing and comparing knowledge across agencies and regions

Gordon Smith and Stephen Kerr *Health and Social Care Benchmarking Network*

The workshop will consist of

- A presentation, lasting for around 20 minutes, in which we will describe the historical and local context in which the HSCBN has developed; its Vision and Objectives and its focus on Personal Outcomes. We will then explore what Benchmarking and Networking mean in the context of the work that we do across all Health & Social Care Partnerships in Scotland and how we are trying to use the collective resources of the members to bring about improvements in Health & Social Care. We will describe current and past activities; our benchmarking methodology; what the benefits are to member organisations and how we facilitate the sharing and development of best practice through Knowledge & Practice exchange.
- A workshop session in which we will ask participants to discuss the sorts of information they would need to gather to start or bolster their improvement journey; how they might share that within an existing/ new network to best effect and how they might overcome any pitfalls they may encounter.

Meaningful and Measurable - the critical link between information and practice

Emma Miller *University of Strathclyde* and Karen Barrie *Edinburgh University*

This workshop will present findings from the Meaningful and Measurable project, which focused on embedding personal outcomes in diverse practice settings in Scotland and Wales. The original project aim was to support organisations to use information they had recorded about outcomes. However, early stage audits identified that the quality of recorded information required further work. Most organisations then developed systems for linking audit to practice improvements via supervision, staff development opportunities and dialogue between different parts of their systems. Capturing the learning from these processes enhanced understanding and produced evidence of:

- The value and benefits of the conversation as an intervention in its own right, and the need to have good conversations at all levels in the system
- The importance of recorded narrative about personal outcomes, its link to action, and how this shapes the perception of the self and others involved
- The importance of analyzing multiple narratives (between 'story' and statistics) to be able to understand what is going on in any given context
- The need for feedback loops between information and practice

The workshop will provide a brief summary of the project, allowing space for exchange of learning between participants and links to further resources.

Driving forward research and evidence for social work: reflections from Northern Ireland on the development of a social work research and continuous improvement strategy 2015-2020

Anne McGlade and David Bickerstaff *Health and Social Care Board*

The session will outline the rationale, process and outcomes following a decision taken by the social work leadership in Northern Ireland to support the promotion of a culture of research and evidence informed practice across services. The outcome was the launch in November 2015 the Social Work Research and Continuous Improvement Strategy 2015-2020: *In Pursuit of Excellence in Evidence Based Practice in Northern Ireland*

We will use the workshop as an opportunity to share the learning from our local experience for the benefit of others embarking on a similar journey.

It is intended that the workshop will be as interactive as possible as opportunities for discussion offers the potential for sharing knowledge from a wider national and potentially international perspective amongst those determined to turn *words into actions, not action plans*.

Research Impact: tales of the unexpected

Martin Knapp *NIHR School for Social Care Research*

There are many different individuals and groups who could potentially benefit from social care research, using lessons from that research to change their practice, policy, commissioning or delivery, and thereby (hopefully) changing lives.

I will reflect on the needs and interests of various such groups, and on the ways that the research community endeavours to engage with them throughout the research process. I will also reflect on different degrees and types of impact from either my own experience or from other projects with which I am familiar. Some of those impacts were unexpectedly good, and some unexpectedly bad (findings being misunderstood, misdirected, misappropriated, or simply mislaid). Out of that set of experiences I will try to draw some lessons.