



**SSRG**  
networking for social  
care research

40th Anniversary  
1972-2012

# Identifying and Working with Families with Complex Needs: Policy, Evaluation and Good Practice

**Monday 2nd July 2012**

**BVSC – The Centre for Voluntary Action, Birmingham**

Over the past few years, a number of government initiatives have endeavoured to address issues relating to families with multiple or 'complex' needs.

More recently, these have included Family Intervention Programmes (FIPs), Community Budgets, and following the riots in August 2011, the introduction of the 'Troubled Families' programme (TFP) in December 2011

In March 2012 DCLG published a results-based payment framework that explained how local authorities could receive extra funding on improving the outcomes of troubled families

This event will address a range of issues emerging from these initiatives including:

- an update on the government's methodology and policy on identifying and working with families and how it links with other areas such as the recent Riot Panel report
- NFER's work on identifying and targeting families in greatest need of support, including their work around PbR, health and wellbeing boards, fostering and adoption
- the crime prevention evidence base for early intervention in troubled families
- work on mapping and/or sharing data across a wide range of organisations
- a practice example ('work in progress') of how an area is identifying and working with 'Troubled Families'

**Fees: SSRG member £125    Others £194 (includes one year's membership of SSRG)**

*Attendance at this event can be used as evidence of continuing professional development and 'certificates of attendance' will be provided (on request) for your CPD portfolio*

**SSRG**

**Social Services Research Group**

The network for research, information, planning and performance across social care and health services for children and adults

## Booking Form

Name:.....

Designation/Job Title:.....

Organisation/Agency:.....

Address:.....

.....

Tel:..... Fax:.....

email (important\*):.....

Which client group do you primarily have responsibility for? (tick both if applicable): Children  Adults

**Payment:** I enclose a cheque/please invoice, for £.....

Purchase Order No:..... Please tick if purchase order is not required:

Address for invoice (if different):.....

.....

**FEES**  
(please tick)

**SSRG member £125**

**Other £194\***

**PLEASE MAKE CHEQUES PAYABLE TO 'Social Services Research Group'**  
**We regret that refunds can't be made after 25th June 2012**

**\*Includes one year's membership of SSRG**

### Your requirements

Please state if you have any access, diet or communication requirements:

.....

.....

Please return this form to:

Jackie Watson, Wolvercott, The Street, Swannington, Norfolk, NR9 5NW

Tel/Fax/Ansaphone: 01603 261 951 (office hours only)

email: jackie@wolvercott.co.uk

\*confirmation and other information will be sent by email. Please state if you do not have an email address

**CONFERENCE ORGANISER: David Henderson dhender421@aol.com**

## Programme

**Monday 2nd July 2012**

**BVSC – The Centre for Voluntary Action, Birmingham**

- 9.00: Registration and Coffee
- 10.00: **Welcome and Introduction**  
*SSRG*
- 10.15: **Plenary: Update from Troubled Families Team**  
*Emma Jones, Troubled Families Team, DCLG*
- 11.00: Break
- 11.30: **Messages from Research (a)**  
**Early intervention- steering the bandwagon**  
*Paul Kiff, Real World Researchers*
- 12.15: Lunch
- 1.15: **Messages from Research (b)**  
**Targeting families in greatest need of support**  
*Pippa Lord, NFER*
- 2.00: **Electronic Information Sharing -**  
**Joining up Health, Social Care and other Partners**  
*Kathy Shilliday, Lanarkshire NHS*
- 2.45: Break
- 3.15: **Identifying and Working with Troubled Families in Practice**  
*Bridget Kerrigan and Tony Bunker, Birmingham City Council*
- 4.15: **Closing remarks**

## Who Should Attend?

This seminar is intended for a wide audience, including managers, researchers, planning and evaluation staff and practitioners in

- local government
- health bodies
- housing organisations
- the voluntary sector
- the independent sector
- universities and colleges

As usual with SSRG events, the seminar is intended to encourage discussion and networking.

## The Venue and Directions

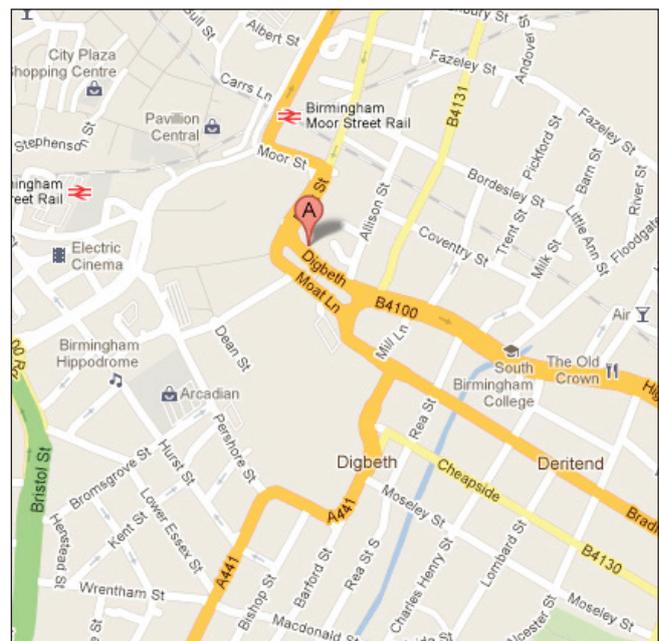
BVSC, The Centre for Voluntary Action,  
138 Digbeth, Birmingham, B5 6DR  
0121 6434343 <http://www.bvsc.org/>

Approximately 10 minutes walk from Birmingham New Street Station via the Bull Ring Shopping Centre and St Martins Church and close to Selfridges.

Full directions will be sent with confirmation of booking.

## Car Parking

There is a fee-paying car park by the rear entrance to 138 Digbeth on Well Lane, with access from Allison Street (all day parking available at £4 per day). There are several other public car parks close by as well as fee paying on-street parking.



*The organisers and SSRG reserve the right to make any necessary amendments to the programme.  
In the event of cancellation by a speaker we will endeavour to offer alternatives.*