



Identifying and working with families with complex needs: Policy, evaluation and good practice

Monday 2nd July 2012

BVSC – The Centre for Voluntary Action, Birmingham

Welcome!

Programme

9.00: Registration and coffee

10.00: Welcome and introduction

Tania Townsend, Chair SSRG Children's Standing Committee

10.15: Update from Troubled Families Team

Kevin Tinsley *Troubled Families Team, DCLG*

11.00: Break

11.30: Messages from Research (a)

Getting into trouble with troubled families - steering the bandwagon

Paul Kiff, *Real World Researchers*

12.15: Lunch

1.15: Messages from Research (b)

Targeting families in greatest need of support

Claire Easton, *NFER*

2.00: Electronic Information Sharing - Joining up health, social care and other partners **Kathy Shilliday**, *Lanarkshire NHS*

2.45: Break

3.15: Identifying and working with troubled families in practice

Bridget Kerrigan and **Tony Bunker**, *Birmingham City Council*

4.15: Closing remarks