

## Notes of the Performance Co-ordinating Group Meeting 29th August cont.

used, so no additional work will be required there. LAs will be required to undertake a minor calculation relating to SR1 data and to provide a mid year position and forecast in relation to PI AO/C32 (Older People Helped to live at home). ADSS reps commented on the increasing 'perversity' of C32.

### **Performance Measure for gauging user and patient involvement**

Francis Hasler of the CSCI briefed the group on the project *to develop indicators to assess the extent of to which long term users of social care and health care are effectively engaged in the development, delivery, governance and performance management of those services*. This is for adults only across health and social care, relate to those with long term conditions and indicators will be qualitative. She asked for examples of any existing good practice measures which might make good PIs.

### **Timeliness of Statutory data submissions**

The Health and Social Care Information Centre (IC) produced data indicating a picture of late submission of statutory data by LAs, with the full data only available

fully two months after the May 31st deadline. This obviously had an impact on the ability of the IC to process and make available data nationally. It was agreed that the pressure on sometimes very small information sections between March and May was considerable and that even those who managed to submit data by the deadline did so by the skin of their teeth. However it was accepted that most LAs did manage to submit data on time. It was agreed that the IC would identify those LAs which had demonstrated a pattern of late submission and that these would be offered an opportunity to discuss this - with a view to identifying patterns that might underpin late submission which could in turn lead to ways of improving timeliness - both for the national process and for individual LAs. This is intended as a constructive measure rather than as a way of blaming LAs. Clearly this would have to be done delicately so that the notion of being invited to the Headmaster's office is avoided!

*Dave Burnham  
(for Alan Bunting)  
31 August 2006*

## CSCI New Chief Inspector Appointed

*On 25th July, The Commission for Social Care Inspection (CSCI) announced that Paul Snell has been appointed as the organisation's Chief Inspector.*



*Paul Snell*

This announcement follows the appointment of David Behan, CSCI's current Chief Inspector, as Director General for Social Care at the Department of Health.

Paul Snell is currently CSCI's Director of Inspection, Regulation and Review; before he joined the Commission he was Director of Social Services at Nottingham City Council.